

Pneumatic Tools 3-Year Limited Warranty



90- Day Satisfaction Guarantee

During the first 90 days after the date of purchase, if you are dissatisfied with the performance of the RIDGID® Pneumatic Tool for any reason you may return the tool to the store from which it was purchased for a full refund or exchange. To receive a replacement tool you must present proof of purchase and return all original equipment packaged with the original product.

This 3-year Limited Warranty applies specifically to RIDGID® Pneumatic Tools purchased from January 1, 2025, to present.

What is Covered?

The 3-Year Limited Warranty is only applicable to the original purchaser and may not be transferred. These programs only cover wear and tear or failure of the tool arising under normal usage and proper maintenance. They do not cover any malfunction, failure or defect resulting from misuse, abuse, neglect, alteration or modification of the product. Any damage or malfunction inflicted upon the tool by the user or other external sources, or any failure to comply with the warnings and instructions in the operator's manual is not covered.

What is Not Covered?

The 3-Year Limited Warranty is only applicable to the original purchaser and may not be transferred. These programs only cover wear and tear or failure of the tool arising under normal usage and proper maintenance. They do not cover any malfunction, failure or defect resulting from misuse, abuse, neglect, alteration or modification of the product. Any damage or malfunction inflicted upon the tool by the user or other external sources, or any failure to comply with the warnings and instructions in the operator's manual is not covered.

How to Obtain Replacement Parts

If you believe the RIDGID® 6 Pneumatic Tools may not be operating as intended, you may contact the Manufacturer at 1 (866) 874-3443 or REGISTER.RIDGIDAIR.COM

The Manufacturer's warranty obligations are conditioned on the owner:

- (a) notifying by calling the number above during the Warranty Period and providing a description of the alleged failure with corresponding images.
- (b) reviewing and completing the Warranty Claim Form.

(c) The Manufacturer will provide free replacement parts for the RIDGID® Pneumatic Tools, which may be shipped to the owner's address.

However, the Manufacturer will have no warranty obligations with respect to a returned RIDGID® Pneumatic Tools, including but not limited to costs of return shipping to owner, if the Manufacturer determines, in its sole discretion after examination of the returned RIDGID® Pneumatic Tools, that this 3-Year Limited Warranty does not apply to the RIDGID® Pneumatic Tools for any of the reasons set forth in the What is Not Covered Section above.

Service Communications

All 3-Year Limited Warranty communications should be directed to the Manufacturer by calling toll-free 1 (866) 874-3443.

Additional Limitations

EXCEPT AS OTHERWISE STATED IN THIS LIMITED WARRANTY, THE MANUFACTURER DISCLAIMS ALL WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW. THE MANUFACTURER ALSO LIMITS THE DURATION OF ANY IMPLIED WARRANTIES TO THE SAME DURATION AS THIS LIMITED WARRANTY.

IN ADDITION TO THE WARRANTY DISCLAIMERS ABOVE, THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, OR SPECIAL DAMAGES, INCLUDING LOST PROFITS, ARISING FROM OR RELATING TO THIS LIMITED WARRANTY OR THE PRODUCT. THE MANUFACTURER'S TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATED TO THIS LIMITED WARRANTY OR THE PRODUCT SHALL NOT EXCEED THE AMOUNT ACTUALLY PAID FOR THE PRODUCT BY THE ORIGINAL PURCHASER.

STATE OR NON-U.S. LAW SOME STATES AND/OR NON-U.S. JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR EXCLUSIONS/LIMITATIONS ON INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR FROM JURISDICTION TO JURISDICTION. THE DISCLAIMERS, EXCLUSIONS, AND LIMITATIONS OF LIABILITY UNDER THIS LIMITED WARRANTY WILL NOT APPLY TO THE EXTENT PROHIBITED BY APPLICABLE LAW.