

REAL-TIME FEEDBACK AND ALL-DAY POWER TACKLE THE TOUGHEST JOBS

RIDGID® K-4310 FXP™ DRUM MACHINE TESTIMONIAL

RIDGID®



NAME // **JEFF JOHNSON**
TITLE // **DRAIN TECHNICIAN**
COMPANY // **ROTO -ROOTER**

Jeff Johnson, a drain technician at Roto-Rooter in Fishers, Indiana, has been clearing drains in residential and commercial settings for more than 15 years. He's faced everything from toilet pulls and cabling main lines to excessive roots and unexpected objects stuck in the drain, each requiring his experience and expertise to resolve.

For each of these jobs, he's had to use his best judgment to guess how far down the line the cable was, until he began using the RIDGID K-4310 FXP™ Drum Machine. This new tool features an industry-first Cable Counter that provides real-time, in-pipe cable distance.

"Within a clean out, you can know the exact distance. I like that I'm able to see the distance that I'm going instead of making a guess," said Jeff, using the K-4310 FXP with its built-in Cable Counter on main lines, toilet pulls, and basement line work.

The K-4310 FXP clears 3" to 10" lines and is powered by RIDGID's new FXP Technology Platform which provides cordless freedom and powerful performance. It features a Brushless DC Motor that spins up to 230 RPM and provides long-lasting runtime with less required maintenance.

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In comparison to other drum machines, Jeff noted, "It's a lot more powerful, and the battery power is a benefit. You don't have to worry about finding electricity, something that can be an issue on commercial sites."

"It provided a lot more power and speed going in and out 100 feet, making it a lot quicker," he said. "The battery lasted great, too. One time, I think I went 3-4 days with one battery."

The K-4310 FXP has an enclosed quick-change drum that is easily removed, allowing for easier setup and transport, while the rotating inner drum efficiently dispenses cable and reduces the chance of cable flip over.

With the drain cleaning machine Jeff had been using, changing the drum took 15-20 minutes, compared to less than 30 seconds now, allowing him to get through jobs quicker. "With this, all you have to do is open up the handle and it comes out," he said, noting other machines he's used require a wrench and loosening of parts before he can switch out the drum.

Being able to complete jobs more efficiently translates into the ability to provide service to more clients each day, supporting the quality customer service Roto-Rooter has prided itself on providing to the Fishers community for more than 85 years.

From small residential clogs to heavy-duty municipal lines, RIDGID builds drain cleaners and sewer machines that can handle any type of service call, and their complete line of drain cleaning solutions have been delivering reliable performance to the skilled trades for decades.

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